

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: HAEBERLE ET AL.

Appl. No.: 10/628,978

Title: METHOD AND SYSTEM FOR OBTAINING  
SERVICE RELATED INFORMATION  
ABOUT EQUIPMENT LOCATED AT A  
PLURALITY OF SITES

Filed: JULY 28, 2003

Docket No.: 2003P11251US

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Art Unit: 2166

Examiner: WOO, ISAAC M.

MAIL STOP AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE UNDER 37 C.F.R. §1.116**

Sir:

In response to the Office Action dated July 19, 2007, please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 5 of this paper.